

At Frogmore Technology Solutions we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website frogmoretech.com or engage with our services.

#### 1. Information We Collect

- Personal Information: We may collect personally identifiable information such as your name, email address, phone number, and any other information you voluntarily provide to us when you engage with our services.
- Payment Information: We may collect payment information necessary to process transactions if you purchase services from us. This may include your credit card details or other payment details.
- Technical Data: We automatically collect certain information when you visit our website, such as your IP address, browser type, referring/exit pages, and operating system.

#### 2. How We Use Your Information

We may use the information we collect in the following ways:

- To provide, operate, and maintain our services.
- To improve, personalize, and expand our services.
- To understand and analyze how you use our services and to develop new products, services, features, and functionality.

- To communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the service, and for marketing and promotional purposes.
- To process your transactions and manage your orders.
- To detect, prevent, and address technical issues.

#### 3. Sharing Your Information

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.

### 4. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we take reasonable precautions against possible security breaches, no website or internet transmission is completely secure, and we cannot guarantee that unauthorized access, hacking, data loss, or other breaches will never occur.

# 5. Your Rights Regarding Your Information

You have the right to:

- Access your personal information and request a copy of it.
- Request that we correct any inaccuracies in your personal information.
- Request that we delete your personal information, subject to our legal obligations to retain certain information.
- Opt-out of receiving marketing communications we send you at any time.

# 6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

# 7. Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us at:

info@frogmoretech.com